

**UAB “Ergolain projektai”**  
**QUALITY POLICY AND ENVIRONMENTAL POLICY**

*With its extensive experience, qualified staff and innovative infrastructure UAB “Ergolain projektai” is an expert in the design, manufacture, delivery and assembly of furniture and interior elements, as well as at providing interior and corporate-style design services.*

**COMPANY POLICY GUIDELINES RELATED TO THE CLIENT AND PRODUCT QUALITY**

1. To acquire a status of a professional and reliable business partner in the market;
2. To become a provider of services in compliance with the ISO quality standards;
3. To develop a long-term, trust-based informal relationship with the client as a partner;
4. To satisfy and surpass client’s expectations;
5. To provide the client with the most optimal and financially acceptable solution.

**COMPANY POLICY GUIDELINES RELATED TO THE QUALITY AND ENVIRONMENTAL MANAGEMENT**

1. To improve Integrated Quality and Environmental Management System on a regular basis in accordance with the requirements of LST EN ISO 9001: 2008, LST EN ISO 14001: 2005 standards;
2. To comply with any and all the provisions of the Republic of Lithuania laws and other standard regulations governing environmental protection, which are related to the company’s environmental aspects;
3. To properly collect waste generated in the course of the corporate activity, to ensure its safe storage until the transfer to the waste handling companies and, where possible, to achieve waste-free production. To engage in the environmental pollution prevention;
4. To conserve natural resources through the efficient and rational use of raw materials;
5. To systematically promote professional development of employees at all departmental levels, to encourage creative initiative and awareness, to develop employees’ personal responsibility for the quality of work and protection of environment;
6. To plan and allocate resources necessary for the maintenance and sustained improvement of quality and environmental management system;
7. To choose only reliable suppliers and subcontractors.

*The Company’s managers hereby ensure that UAB “Ergolain projektai” policy is available to the public, is known and understood by the employees of the company, and that it will also be regularly reviewed, analyzed and updated to keep it appropriate on a regular basis.*

*Vast company experience, expertise, optimal quality-price ratio and professional service are the keys to the successful and a fully effective cooperation with the client.*

UAB “Ergolain projektai”  
Director



Justas Motiejūnas